



# NexGen Pixels Terms & Conditions

**Service Scope:** Our services include graphic design and content writing only. Additional services not mentioned on our website are not included within the subscription package.

**Fair Use Policy:** Our "unlimited" service is subject to a fair use policy. While we will endeavor to complete all requests promptly, we are humans, not machines. We ask that customers be considerate of our capacity and time, ensuring a sustainable workflow.

**Task Submission:** Clients are allowed to submit as many tasks as they wish, but we will only work on one task at a time. Once one task is completed, we will proceed to the next one in the queue.

**Revisions:** We allow a maximum of three revisions per task. Each revision will be treated as a new task and put in the queue accordingly.

**Turnaround Time:** We work as fast as possible to deliver your projects. Our standard turnaround time is typically 24 hours, but this can vary depending on the complexity of the task. Some tasks may be completed more quickly, while others might require more time. We appreciate your understanding and assure you that we will maintain high-quality standards regardless of the project complexity.

**Business Hours:** Our working hours are Monday to Friday, 9 am to 5 pm EST. Tasks submitted outside these hours will be addressed on the next business day.

**Ownership of Work:** Upon full payment, all completed tasks and materials created for the client will become the property of the client. However, we reserve the right to use completed tasks as work samples for our portfolio unless explicitly stated otherwise by the client.

**Payment Terms:** Payment is due at the beginning of each month. If payment is not received within five business days of the due date, we reserve the right to pause the service until payment is received.

**Cancellation:** Subscriptions can be canceled at any time. However, refunds will not be provided for any unused portion of the month's service.

**Quality Assurance:** We ensure all tasks are completed to a high-quality standard. However, the client is responsible for final approval and proofreading. We are not liable for errors spotted after the final approval.

**These rules are designed to maintain a professional and efficient workflow while protecting the interests of both the service provider and the client. Please review them carefully before committing to our service.**